



TrustBridge  
global

MAKING  
GLOBAL  
GIVING  
EASY



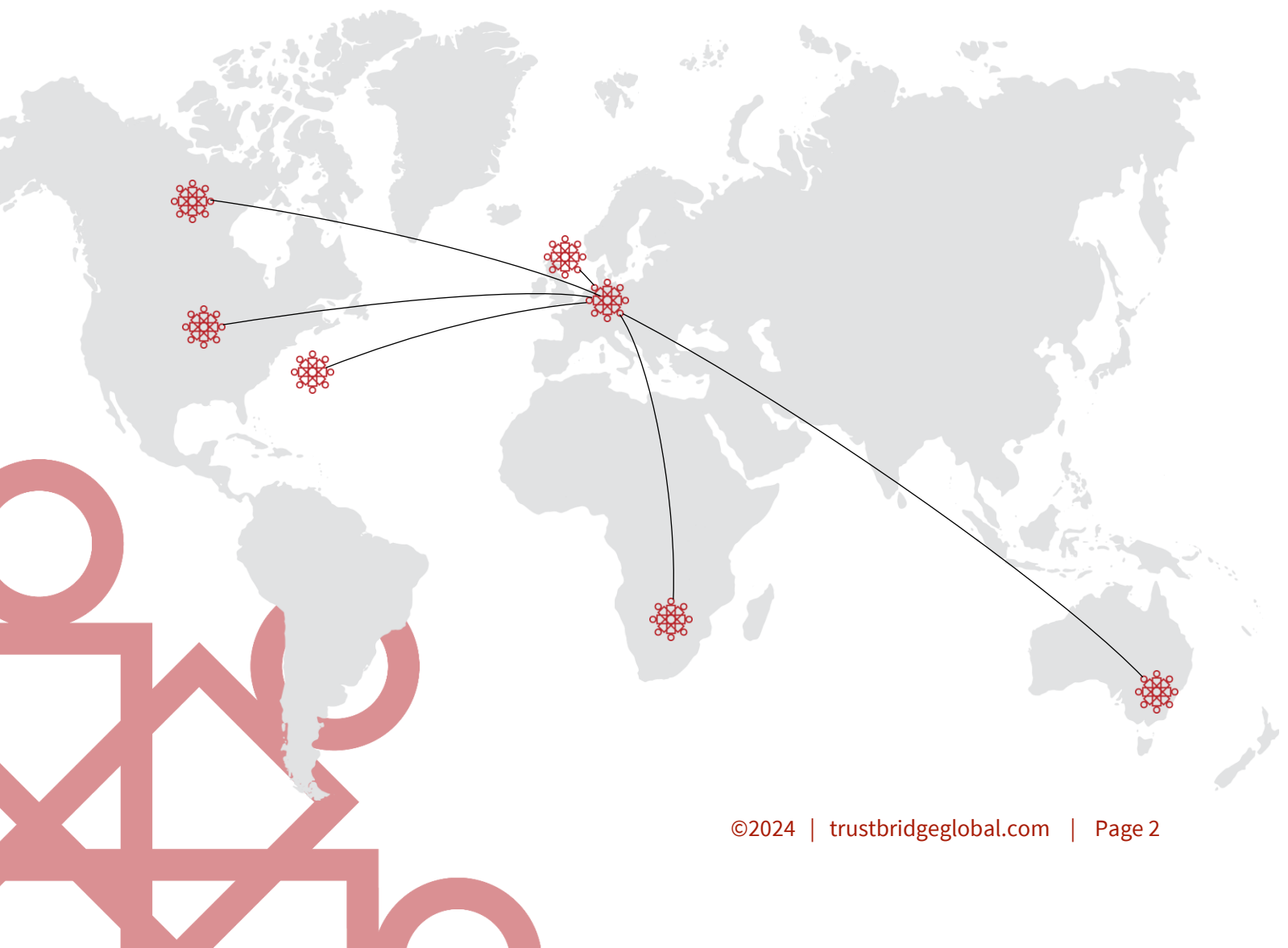
MAKE YOUR  
IMPACT ON  
THE WORLD

Product Manager

TrustBridge Global Foundation is a grant-making foundation based in Switzerland. We receive donations from individuals and entities all over the world and process and send grants to charities almost anywhere.

OUR MISSION IS TO **MOBILISE RESOURCES BY MAKING GLOBAL GIVING EASY.**

WE DO THIS BY CREATING A **GLOBAL NETWORK OF GENEROUS COMMUNITIES.**



Imagine anybody giving to any charity anywhere with just a few clicks. We believe that radically improving cross-border giving will change the world.

OUR VISION IS THAT **CHARITIES**  
**EVERYWHERE** HAVE ALL THEY NEED TO  
**ACCOMPLISH THEIR MISSION.**



There are trillions of dollars, euro, and yen in the hands of Christians around the world, more than enough to accomplish all that God has asked us to do - TrustBridge will get those resources moving.





We believe that the entire Bible is the inspired and inerrant Word of God - the only infallible rule of faith and practice.

We believe that there is only one God, eternally existing in three persons - Father, Son, and Holy Spirit.

We believe that Jesus Christ is the only begotten Son of God, conceived by the Holy Spirit, born of the Virgin Mary, and was true Man and is true God.

We believe that in this age, God manifests Himself through the Holy Spirit, who is a distinct personality, eternally coexistent with the Father and the Son, whose basic task is to convict sinners, regenerate those who believe, and empower believers to live godly lives and in every way glorify the Father and the Son through His indwelling presence.

We believe that God created man in his own image, male and female.

We believe man sinned and thereby incurred not only physical death, but also spiritual death, which is eternal separation from God and is upon all mankind.

We believe that all persons choose to dishonor and disobey God, and as such all justly deserve condemnation and eternal death; however, the Lord Jesus Christ died for our sins according to the Scriptures, as a representative and substitutionary sacrifice, and all who believe in Him are justified on the basis of His shed blood.

We believe that the Lord Jesus Christ was resurrected in body, ascended into Heaven, presently lives there for us as High Priest and Advocate, and that His personal, physical return to earth is imminent.

We believe that every believer in the Lord Jesus Christ must resist sinful passions, and instead readily repent, obey Christ and his teachings, and pursue righteousness.

We believe that the Lord Jesus Christ commanded his followers to make disciples of all peoples throughout the entire world, and witness to the truth and love of God.

We believe that there will be a bodily resurrection of both the just and the unjust, the just to the everlasting blessedness of the saved and the unjust to the everlasting conscious suffering of the lost.



TrustBridge has six core values that define how we strive to do business. They are as follows:

***Put People First***

The world tells us that we need to decide between benefiting ourselves or benefitting others. In all situations, we will choose to apply the Golden Rule and treat others as we would like to be treated. We put people first and lean into generosity. People are more important than dollars.

***Find a Way to Say Yes***

Our team is comprised of some of the smartest, most gifted people around. We believe our clients deserve maximum effort and creativity applied towards the accomplishment of their goals. While we always need to consider costs and potential risks, we should exhaust every reasonable alternative before we say "no, we can't do it".

***Move as Fast as Possible, but Not Faster***

In serving clients, time is of the essence. Non-profit charities should not operate at a lower standard than for-profit businesses. We strive for world-class responsiveness to client needs, while not compromising compliance with applicable laws and regulations, or our standard of excellence. Additionally, as we innovate, we move those solutions into production with real world urgency.

***Depend on the Father***

We believe and trust in a loving Father God that is in control of everything and knows the future. When he calls us to do something, it is because He has a plan. Provided we are also faithful, we expect that He will be with us and supernaturally provide everything we need. We will wait and listen when making choices, expecting supernatural wisdom in our decisions and multiplication of our efforts.

***Walk in the Spirit***

Only by abiding in the Spirit, will we bear fruit that lasts. Ongoing obedience requires daily humility, gratitude, and surrender. We each commit to engage, as God leads, in inward disciplines (meditation, prayer, fasting, and study of His Word), outward disciplines (simplicity, solitude, submission, and service), and corporate disciplines (confession, worship, guidance, and celebration) to pursue God as He pursues us.

***Reflect the Son***

As Christians, we are to be known by our love. We will not be perfect, and when we fail, we will confess, repent, and reconcile with those we've disappointed. There will always be those who will have unrealistic expectations of us, and we will do our reasonable best, knowing that it is impossible to satisfy everyone all the time. By God's grace, we will be a worthy reflection of Jesus to the world.

TrustBridge maintains a globally distributed workforce with team members in Switzerland, the United States, India, Malaysia, the Philippines and more. This team is growing and as a result we opened a branch office in the Philippines which would ultimately have 50 or more employees.

## THE FOLLOWING OPPORTUNITY IS FOR A **PRODUCT MANAGER** WITH A WIDE VARIETY OF RESPONSIBILITIES.

### DESIRED OUTCOMES

Someone excelling in this position will:

- Drive the execution of all processes in the product lifecycle, including product and market research, competitor analysis, planning, positioning, requirements and roadmap development, and product launch. The outcome is a prioritized roadmap that takes into consideration various criteria for delivering innovative and best in market solutions.
- Create product strategy documents that describe business cases, high-level use cases, requirements, revenue, and ROI. The outcome is a clear product strategy that can be communicated clearly throughout the organization and clients.
- Analyze market data to develop sales strategies and define product objectives for effective marketing communications.
- Collaborate closely with engineering, production, marketing, and sales teams in the development, QA, and release of products, and balance resources to ensure success for the entire organization. The outcomes are clear and frequent calibrations with technology teams to ensure priority alignments.
- Develop product positioning and messaging that differentiates BenevaTech (TrustBridge's Technology Entity) across primary market segments.

## JOB SUMMARY

- Directly reports to the TrustBridge Global VP of Technology (CEO of BenevaTech)
- Analyze customer needs, current market trends, and potential partnerships from an ROI and build-vs.-buy perspective
- Drive the product and business planning processes across the organization
- Assess current competitor offerings and seek opportunities for differentiation
- Analyze product requirements and develop appropriate programs to ensure they're met
- Develop, implement, and maintain production timelines across multiple departments
- Appraise new product ideas and strategize appropriate go-to-market plans

## KNOWLEDGE, SKILLS, ABILITIES, AND PERSONAL CHARACTERISTICS

- Proven success in overseeing all elements of the product development lifecycle.
- Experience in delivering finely tuned product marketing strategies
- Experience creating and managing product roadmaps
- Exceptional writing and editing skills, combined with strong presentation and public speaking skills
- Experience in creating and understanding complex workflows.
- Strong analytical ability, and problem-solving skills.
- Demonstrated attention to detail and accuracy.
- High level sense of ownership and accountability.
- Ability to communicate clearly both verbally and via collaboration tools.
- Ability to work well both in a team setting and independently.
- Strong collaboration with engineering team to assist with design, development, testing, and deployment of high-quality software
- Demonstrated initiative in mastering existing products and applications.
- Ability to effectively handle multiple projects simultaneously in a deadline-driven environment.
- Proven success using collaboration tools like Slack, Teams and Zoom to more effectively communicate and work together

## EDUCATION, TRAINING, AND EXPERIENCE

- Bachelor's degree or equivalent combination of education and experience
- 4+ of business analyst experience in a work environment
- 4+ year experience with Scrum/Agile development methodologies and release process
- Extensive experience with Jira or equivalent tool
- Extensive experience with Confluence or equivalent tool
- Extensive experience leading business analysts and/or product owners
- Extensive experience working closely with developers and QA
- Ability to review Epics and User Stories for clarity and concise acceptance criteria
- Ability to create and/or review release notes based on completed sprint work ready to be released

## WORK ENVIRONMENT AND MENTAL REQUIREMENTS

- Ideally the workday would run from roughly 1700 – 0200 to maximize the overlap with European and US Eastern Time work hours.
- Most of the work is computer based.
- Ability to communicate and exchange information, collect, compile, and prepare work documents, as well as set up and maintain work files.
- Willingness to work more than 8 hours per day, as needed; ability to handle pressure during peak periods during the year, availability to handle issues outside of normal working hours.
- Benefits include paid time off, paid holidays, and annual bonus. May also include employer contributions to health insurance and retirement benefits.

Contact Tony Gerena ([recruiting@trustbridgeglobal.com](mailto:recruiting@trustbridgeglobal.com)) to find out more.





A photograph of a sharp, snow-capped mountain peak against a blue sky with scattered white clouds. The entire image has a blue color cast.

GIVING | IMPACT | GLOBAL